

Family Homelessness Initiative

9.17.2014 | Information Session
Immediately followed by FHC Feedback Session



COMMITTEE TO
END HOMELESSNESS
KING COUNTY

www.cehkc.org

Initiative News & Updates

Important Announcements

- Quarterly Co-Sponsored SKCCH Families Committee Meetings
 - 1st Session – Rapid Re-Housing for Families Pilot
 - Further develop common understanding about key elements of the pilot
 - Further improve coordination between shelters & RRHF
 - October 22nd 9:30 – 11:30am East Cherry YWCA
- Client Focus Groups –
 - We are looking for families who have completed assessments (either placed in programs or currently on roster)
 - Opportunity to talk with Katharine Gale
 - Dates: Sept. 30th or Oct. 1st
 - Contact Michelle Valdez for more details

Initiative News & Updates

Committee/Workgroup Updates

- FHI Advisory Group
 - Discussed Share Vision
 - Who else needs to be at the table? Membership
 - Challenges & Recommended Solutions (re: Vision)
 - CEH Vision & Strategic Plan; work plans for each population
 - Continuum of Care System Targets for Rare, Brief, & One Time
 - Discussed recommendations from CEH Data & Eval Subcommittee
 - Updates on Coordinated Entry consultant process

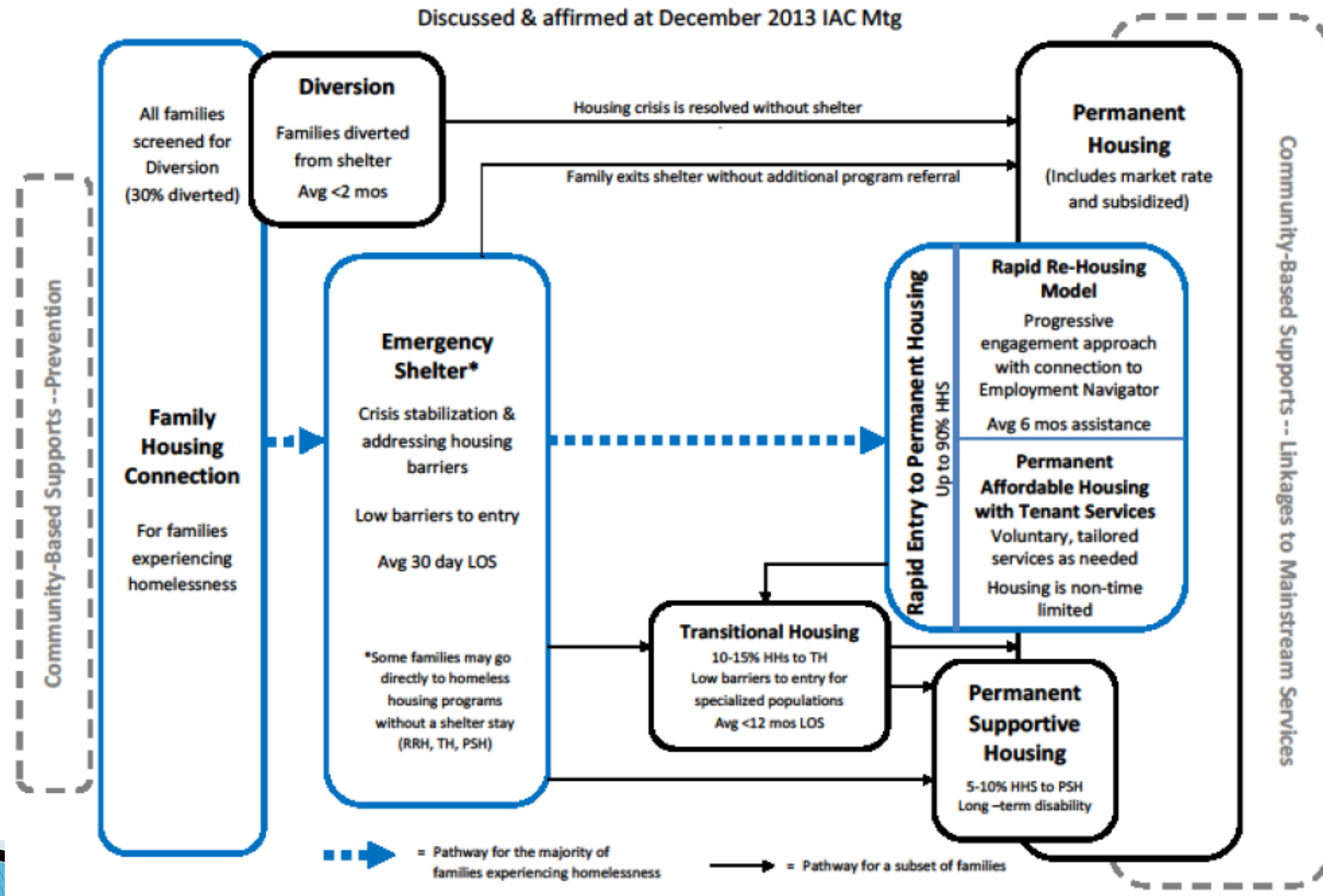
Implementation Strategies – Progress, News & Updates

Realignment Process

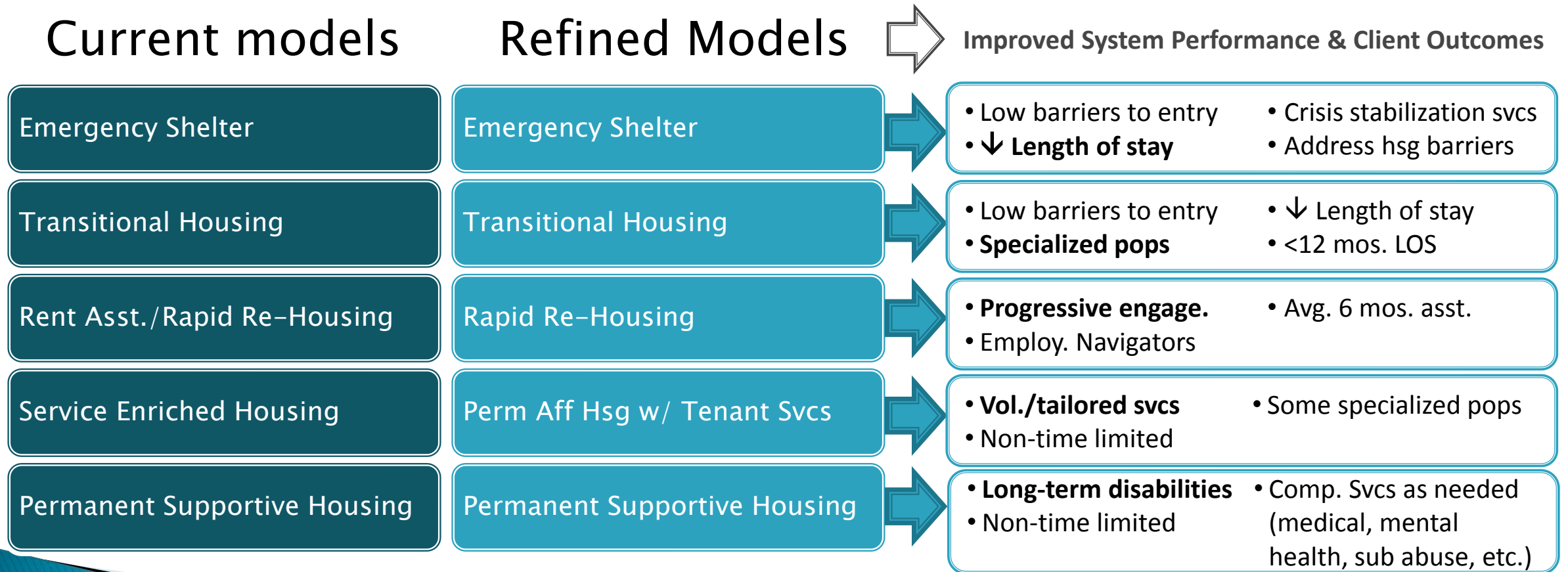
Family Homelessness System

- Rare, Brief, & One Time
- Assist families experiencing homelessness attain permanent housing as quickly as possible
- Re-balance family homelessness system to better address that goal
- Continuing the same strategies will yield the same results

System Assumptions



Refined Models



System Realignment Targets

Discussed & Affirmed at June 2014 IAC Mtg

	Current Capacity*		2020 Targets
Shelter	288 Units	Approximately 25% each year First group of shelter units to realign during 2016/2017	50-100 Units
Transitional Housing	791 Units	First phase of TH units to realign during 2015 (Approximately 250 units) Approximately 20% each subsequent year**	100-150 Units
Rapid Re-Housing (and TRA)	RRH Pilot: 179 slots TRA: 101 slots	Current Transitional Rental Assistance programs to align with RRH model in 2015 RRH Pilot ends 2014 (ongoing funding TBD)	Up to 250 Slots
Permanent Afford. Hsg. W/ Tenant Services	388 Units (Service Enriched Hsg.)	Approximate 20% increase each year Units increase as time-limited units realign	Up to 1000 units
Permanent Supportive Housing	200 Units	Approximate 15% increases each year Units increase as time-limited units realign	250-350 Units

As noted in the Guiding Principles, these realignment efforts will be an iterative, 'learning' process, with adjustments made as necessary. The above targets may be refined based on this "learn as we go" philosophy.

* Current capacity- estimates based on 2013 CEH System Map & HMIS Data.

**Transitional housing programs primarily realign to non-time limited projects.

Realignment Process

▶ Group 1

- 5+ Agencies
- Project Analysis Process
- Coordination with FHI and Funders
- Resulting in transitional housing units realigning to permanent housing approaches

▶ Other Time-Limited Programs

- Remaining Time-Limited Programs
- Making Incremental Adjustments
- Coordination with FHI and Funders
- Resulting in improved system performance in key areas

Realignment Process

- Incremental Changes towards RARE, BRIEF, ONE TIME
- Learning Circles for all staff levels for each program type (shelter and transitional)
- Utilize system and program-level data to:
 - Inform changes needed
 - Identify & build on strategies that are working
- Exchange solutions and ideas
- Test new strategies
- Potential resources available to support adjustments

Realignment Process

- ▶ Timeline – More Iterative Process

- ▶ 3rd Quarter 2014:

- Begin Learning Circles (meeting every other month) – Review and discuss system and program-level data
- Provide report of successes, work-to-date, and initial plans to work towards system goals by October 1, 2014 to Building Changes

- 4th Quarter 2014:

- Begin utilization of System Realignment Tool Kit (Realignment Assessment and Action Plan)
- Begin utilization of technical assistance and system resources to support efforts

- February 2015:

- Second group to begin Project Analysis Process (pending outcome of first phase)
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Realignment Process

▶ Capacity Building Grants updates

- **First Installment – 2013**

- Support immediate efforts underway
- Training & NAEH Family Conference

- **Second Installment – 2014**

- Building Changes to release request for 2nd installment
- Support either realignment or incremental changes (use now or later)
- Capacity Building uses:
 - Technical assistance
 - Consultant
 - Change management support
 - Professional development goals

Implementation Strategies – CEA Update

CEA Consultant Site Visit Objectives & Schedule

	Site Visit #1	Site Visit #2	Site Visit #3	Site Visit #4	Site Visit #5	Site Visit #6
DATE OF SITE VISIT:	Sept. 2 – 4	Sept. 30 – Oct. 3	*Oct. 27 – 30	*2 nd Week of Nov.	*2 nd Week of Dec.	*Jan. 5 – 6
*PLANNED ACTIVITIES:	<p>Meet with:</p> <ul style="list-style-type: none"> ✓ FHI & Data/Eval staff ✓ City, County and other funders and/or agency leaders <p>Observe:</p> <ul style="list-style-type: none"> ✓ 2-1-1 ✓ FHC processes ✓ Diversion Pilot Learning Circle <p>Review:</p> <ul style="list-style-type: none"> ✓ Data ✓ program eligibility criteria ✓ FHC Operations Manual 	<p>Focus Groups with:</p> <ul style="list-style-type: none"> ✓ Consumers placed in housing through FHC ✓ Consumers on the waitlist <p>Individual Meetings with:</p> <ul style="list-style-type: none"> ✓ Specialized population providers/groups ✓ A sample of providers from different program types 	<p>Continue Meetings with:</p> <ul style="list-style-type: none"> ✓ Providers ✓ Consumers ✓ Funders ✓ Other Stakeholder groups <p>Hold first community forum to:</p> <ul style="list-style-type: none"> ✓ Provide information on scope of work ✓ Gather input ✓ Lead focused discussions 	<p>Continue Meetings as needed with:</p> <ul style="list-style-type: none"> ✓ Stakeholder groups ✓ Providers ✓ Funders ✓ Others <p>Hold second community forum to:</p> <ul style="list-style-type: none"> ✓ Share initial observations and findings ✓ Lead focused discussions ✓ Gather feedback 	<p>Follow up meetings, as needed, with:</p> <ul style="list-style-type: none"> ✓ FHI/CEH staff ✓ Funders ✓ Other community stakeholders <p>Meet with the FHI Advisory Group to:</p> <ul style="list-style-type: none"> ✓ Report on findings from analysis ✓ Present initial recommendations ✓ Gather input and feedback for final recommendations 	<p>Present final recommendations to:</p> <ul style="list-style-type: none"> ✓ CEH Interagency Council (IAC) <p>Meet with CEH/FHI staff to:</p> <ul style="list-style-type: none"> ✓ Wrap up project ✓ Submit final report and recommendations ✓ Provide suggestions on next steps and implementation plan
OBJECTIVE OF VISIT:	Information Gathering	Consumer & Provider Input	Community Stakeholder Input	Ongoing Info Gathering & Sharing	Share Initial Findings & Obtain Additional Input	Present Final Recommendations
WHO:	<p>Actual Individual and/or Group Meetings included:</p> <ul style="list-style-type: none"> ✓ FHI Staff ✓ King County Evaluator ✓ Funders/Agency Leaders included: King County, City of Seattle, Building Changes, CEH, & United Way ✓ FHC Director, assessment and referral staff ✓ 2-1-1 staff ✓ Diversion Pilot agencies 	<p>**Actual Individual and/or Group Meetings included:</p>	<p>**Actual Individual and/or Group Meetings included:</p>	<p>**Actual Individual and/or Group Meetings included:</p>	<p>**Actual Individual and/or Group Meetings included:</p>	<p>**Actual Individual and/or Group Meetings included:</p>

*Dates and projected meetings are tentative and may change do to scheduling and consultant preference

**After each site visit the individuals/groups who met with consultant will be updated

Implementation Strategies – Progress, News & Updates

Shelter Diversion Pilot:

Jan. 2014 – May 2015

- ▶ Diversion explored at “front door” of FHC at every assessment appointment (for families in places not meant for human habitation)
- ▶ Level 1 (“lightest-touch”) diversion provided by FHC
- ▶ Level 2 (requiring more time/assistance) provided through referrals from FHC to providers
 - Four diversion providers: Wellspring, Solid Ground, Interim, and Neighborhood House

Diversion Pilot – Progress to date:

Number of Families Served as of August:

278 families have been enrolled in Diversion

- Of those, 89 are ‘still in progress’ – currently working with a diversion case manager
- For the 189 who have exited:
 - 105 (56%) have been successfully diverted
 - 84 (44%) were unable to be diverted (referred back to FHC to complete housing assessment)

Still working on getting the full picture from the data, but these early numbers are promising (the goal for the pilot was to successfully divert 30%)

Implementation Strategies – Progress, News & Updates

Rapid Re-Housing for Families Pilot Updates

- Follow-up regarding coordination between shelters & RRHF
 - Utilization of standardized form and/or other consistent strategy
 - Commitment from all parties to support the goal of improved coordination
 - Email from FHI to all shelters & RRHF
- October SKCCH – FHI Co-Hosted Families Committee Meeting
- New exit data (as of 9/2/14):
 - Of the 83 families that have moved into housing, 32 families have exited the program now
 - Average housing subsidy has been 89 days



What's Coming Up

- ▶ October 15th – 2100 Building, Seattle
 - Next FHI Info Session 9–10am
 - FHC Feedback Session 10–11am(meetings occur at the same location)
- ▶ CEH Meetings
 - Next IAC Meeting October 6th 2–4 Saint Mark's Cathedral



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Questions / Comments?
Suggested topics for future sessions?

Contact Information

All FHI Materials, Calendar of Meetings, & Information:

www.kingcounty.gov/familyhomelessness

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